EPISODE

Practical English Restaurant problems

at the restaurant V restaurants

IN THE NEW YORK OFFICE



- 3.20 Watch or listen. Mark the sentences T (true) or F (false).
 - 1 The New York office is smaller than the London office.

 - - 4 Barbara is going to have lunch with Rob and Jenny.

 - restaurant because she's hungry.
 - Watch or listen again. Say why the F sentences are false.



Take the restaurant quiz with a partner.

RESTAURANT QUIZ

What do you call...?

- 1 the book or list that tells you what food there is
- 2 the three parts of a meal
- 3 the person who serves you
- 4 the piece of paper with the price of the meal
- 5 extra money you leave if you are happy with your meal or with the service

What do you say...?

- 6 if you want a table for four people
- 7 when the waiter asks you what you want
- 8 when you are ready to pay
- 3.21 Listen and check.

AT THE RESTAURANT



- 3.22 Cover the conversation on p.29 and watch or listen. Answer the questions.
 - 1 What do Jenny, Rob, and Holly order?
 - 2 What problems do they have?



b Watch or listen again. Complete the You hear phrases.

You hear	You say		
Are you ready to 1?	Yes, please.		
Can I get you something to ² with?	No, thank you. I'd like the tuna with a green salad. I'll have the steak, please. Fries, please. Well done.		
And for you, sir?			
Would you like that with fries or a baked 3?			
How would you like your steak? Rare,4, or well done?			
	Nothing for me.		
OK. And to ⁵ ?	Water, please.		
6 or sparkling?	Sparkling.		
The tuna for you ma'am, and the steak for you,	I'm sorry, but I asked for a green salad, not fries.		
No problem.			
	Excuse me.		
Yes, sir?	Sorry, I asked for my steak well done and this is rare.		
I'm really sorry. I'll 9 it back			

- American and British English
 (French) fries = American English
 chips = British English
- c 3.23 Watch or listen and repeat the You say phrases. Copy the rhythm.

to the kitchen.

- **d** Practice the conversation with a partner.
- e in pairs, role-play the conversation.
 - A You are the waiter / waitress. You begin with Are you ready to order?
 - **B** You are in the restaurant. Order a steak or tuna.
 - A Offer B fries, a baked potato, or salad with the steak or tuna.
 - **B** There is a problem with your order. Explain it to the waiter / waitress.
 - A Apologize, and try to solve the problem.
- f Change roles.

4 D HOLLY AND ROB MAKE FRIENDS

- a ①3.24 Watch or listen to Rob, Holly, and Jenny. Do they enjoy the lunch?
- b Watch or listen again and answer the questions.
 - 1 What's Rob going to write about?
 - 2 How does Holly offer to help him with interviews?
 - 3 What does she say they could do one evening?
 - 4 What's the problem with the check?
 - 5 Why does Jenny say it's time to go?
 - 6 Do you think Jenny wanted Holly to come to lunch?

0	American and British Eng	lish
	check = American English	bill = British English

c Look at the Social English phrases. Can you remember any of the missing words?

9	So	ocial En	glish	
	1	Holly	tell me	,
	2	Rob	Well, to	_ with
	3	Rob	Do you have any _	?
	4	Rob	That would	great.
	5	Jenny	we have the check (bill), please? Excuse me, I think there's a	
	6	Jenny		
	7	Jenny	OK, to go.	

- d ①3.25 Watch or listen and complete the phrases. How do you say them in your language? Then watch or listen again and repeat the phrases.
- Complete conversations A–G with Social English phrases
 1–7. Then practice them with a partner.

Α		Yes, it's getting late.
В	We had two cups of coffee, not three.	I'm really sorry. I'll go and change it.
С	We want to go to a good pizzeria.	Mimmo's on Park Avenue is great.
D	Let's go to the theater tonight.	Yes.
Е	So what was wrong with your hotel?	my room was tiny. Then the wi-fi didn't work.
F	Would you like coffee or a dessert?	No, thanks.
G	how long are you staying here?	Until Friday.

CAN YOU...?

- order food in a restaurant
- explain when there is a problem with your food, the check, etc.
- ask what somebody is going to do today

