

Practical English The wrong shoes

taking something back to a store

V shopping

1 ROB HAS A PROBLEM



a **5.21** Watch or listen to Rob and Holly and answer the questions.

- 1 What reason does Rob give for why he isn't in shape?
- 2 Why does he find it difficult to eat less?
- 3 How does he keep fit in London?
- 4 Why doesn't he do the same in New York?
- 5 How does Jenny keep fit?
- 6 What does Holly think about this?
- 7 What does Holly suggest that Rob could do?
- 8 What does Rob need to do first?

American and British English

sneakers = American English; *trainers* = British English
store = American English; *shop* = British English

b **5.22** Look at the box on making suggestions. Listen and repeat the phrases.

Making suggestions with Why don't you...?

- A** Why don't you get a bike?
B That's a good idea, but I'm only here for a month.
A Why don't you come and play basketball?
B That's a great idea!

c Practice making suggestions with a partner.

- A** You have problems remembering English vocabulary. Tell **B**.
B Make two suggestions.
A Respond. If you don't think it's a good idea, say why.

d Change roles.

- B** You are a foreigner who has just moved to **A**'s country. You have problems meeting new people.

2 VOCABULARY shopping

a Take the quiz with a partner.

SHOPPING QUIZ

- 1 What letters do you often see in clothes that tell you the size?
- 2 What do the letters in the clothes mean?
- 3 What's the name of the room where you can try on clothes?
- 4 What's the name of the piece of paper a salesperson gives you when you buy something?
- 5 How do you say these prices?
 £25.99 75p \$45 15c €12.50

b **5.23** Listen and check.

3 TAKING SOMETHING BACK TO A STORE



a **5.24** Cover the conversation on p.45 and watch or listen. Answer the questions.

- 1 What's the problem with Rob's sneakers?
- 2 What does he do in the end?

b Watch or listen again. Complete the **You hear** phrases.

You hear	You say
Can I help you, sir?	Yes. Do you have these in an eight?
Just a ¹ _____, I'll go and check.	
Here you are, these are an eight. Do you want to ² _____ them on?	No, thanks. I'm sure they'll be fine. How much are they?
They're \$83.94.	Oh, it says \$72.99.
Yes, but there's an added sales tax of ³ _____ %.	Oh, OK. Do you take Mastercard?
Sure.	
Can I help you?	Yes, I bought these about half an hour ago.
Yes, I remember. Is there a ⁴ _____?	Yes, I'm afraid they're too small.
What ⁵ _____ are they?	They're an eight. But I take a UK eight.
Oh, right. Yes, a UK eight is a US nine.	Do you have a pair?
I'll go and check. Just a minute.	
I'm ⁶ _____, but we don't have these in a nine. But we do have these and they're the ⁷ _____ price. Or you can have a refund.	Uh...I'll take this pair then, please.
No problem. Do you have the ⁸ _____?	Yes, here you are.
Brilliant.	

c **5.25** Watch or listen and repeat the **You say** phrases. Copy the rhythm.

d Practice the conversation with a partner.

e In pairs, role-play the conversation.

A You're a customer. You bought some jeans yesterday. They're too big.

B You're a salesperson. You don't have the same jeans in **A**'s size. Offer **A** a different pair or a refund. You begin with *Can I help you, sir / ma'am?*

f Change roles.

B You're a customer. You bought some boots yesterday. They're too small.

A You're a salesperson. You don't have the same boots in **B**'s size. Offer **B** a different pair or a refund. You begin with *Can I help you, sir / ma'am?*

4 ROB DECIDES TO EXERCISE



a **5.26** Watch or listen and circle the correct answer.

- 1 Rob went to *Boston / Brooklyn*.
- 2 He *shows / doesn't show* Jenny his new sneakers.
- 3 Jenny goes running every *morning / evening* in Central Park.
- 4 She wants to go running with him at *6:45 / 7:45*.
- 5 Rob thinks it's too *early / late*.
- 6 They agree to meet at *6:45 / 7:15*.
- 7 Holly thinks Rob *has / doesn't have* a lot of energy.

b Look at the **Social English** phrases. Can you remember any of the missing words?



Social English

- 1 **Rob** Have you _____ a good day?
- 2 **Jenny** Oh, you _____. Meetings!
- 3 **Jenny** Why _____ you come with me?
- 4 **Rob** Can we _____ it a bit later?
- 5 **Jenny** _____ make it seven fifteen.

c **5.27** Watch or listen and complete the phrases. How do you say them in your language? Then watch or listen and repeat the phrases.

d Complete conversations A–E with **Social English** phrases 1–5. Then practice them with a partner.

A	I'm going to the movies tonight.	Thanks. I'd love to.
B	Let's meet for something to eat at 5:30.	I don't finish work till six.
C	Hi.	Not really. I had a lot of problems at work.
D	Is seven o'clock too early for you?	Yes, a bit.
E	How was your first day back at work?	Not very exciting.

CAN YOU...?

- make suggestions to do something
- take something you have bought back to the store
- arrange a time to meet somebody



Go online to watch the video, review the lesson, and check your progress