

G obligation and prohibition: *have to, must, should* **V** phone language **P** silent consonants

1 VOCABULARY phone language

a Match the words from the list to definitions 1–12.

busy call back cut somebody off dial go off
hang up leave a message put somebody on hold
ringtone swipe text/message voicemail

- 1 to send somebody a message using a cell phone
text / message
- 2 to make a caller wait until the person they want to talk to is free

- 3 to call somebody again or call somebody who called you earlier

- 4 to start ringing

- 5 to record information for somebody to listen to later

- 6 an electronic system that can store messages so that you can listen to them later

- 7 to stop or interrupt somebody's phone conversation

- 8 to push the buttons on a phone to call a number

- 9 the sound your phone makes when somebody is calling you

- 10 to move content across a screen using your finger

- 11 meaning that a phone is in use and can't be called

- 12 to end a phone conversation and put the phone down

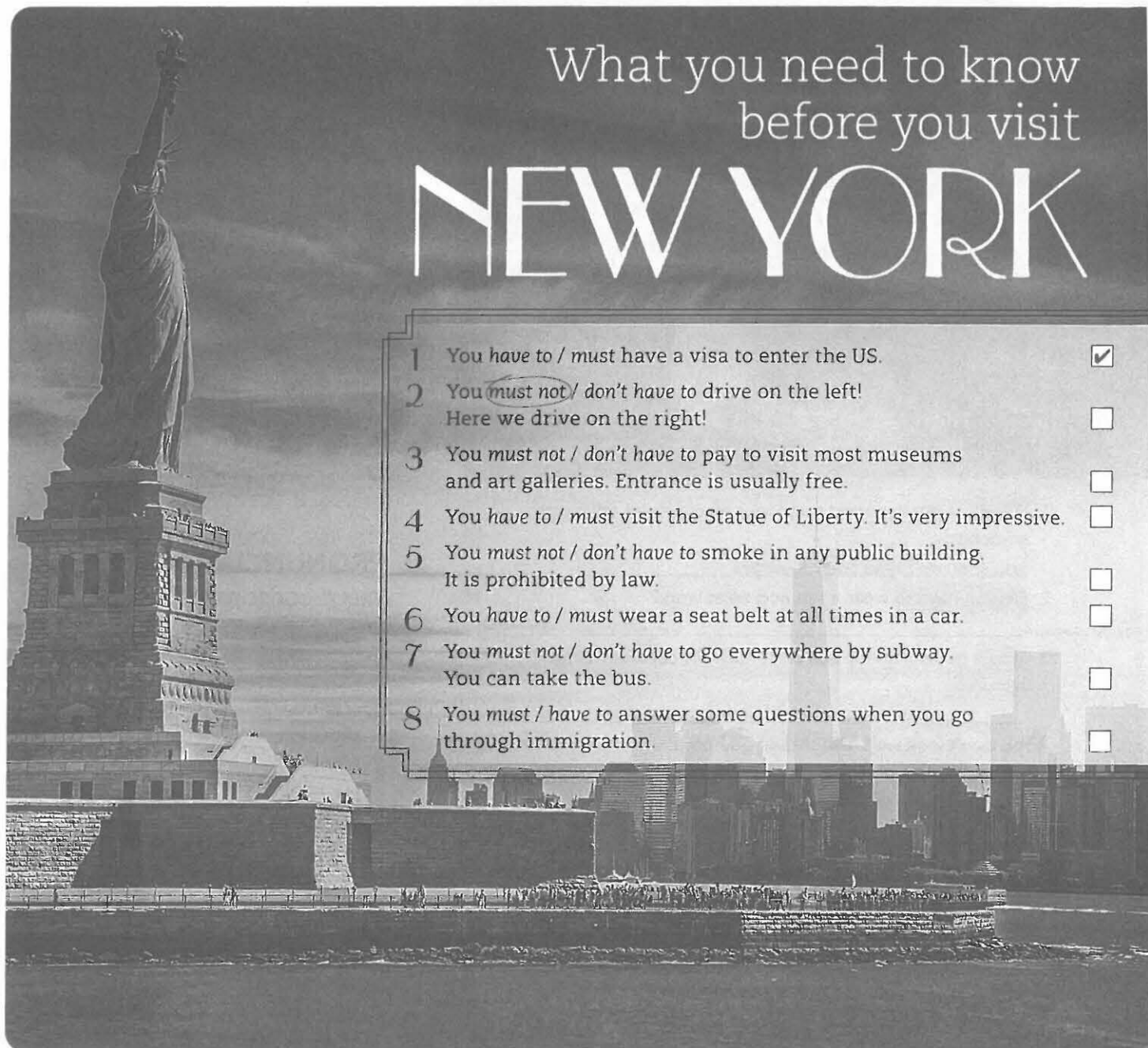
b Complete the sentences with the words from a.

- 1 I wanted to speak to my boss personally, so I didn't leave a message.
- 2 If I give you my phone, you can _____ through my vacation photos.
- 3 We turned off our phones at the start of the movie to make sure they didn't _____.
- 4 We were _____ when the train I was on went into a tunnel.
- 5 I need to choose another _____ because I never hear the one I have.
- 6 I couldn't talk to my bank because the phone was _____.
- 7 When you call big companies, they often _____ you _____ for a long time.
- 8 John isn't answering his phone, so I'll have to _____ later.
- 9 Did you listen to your _____ last night? I left you a message.
- 10 I usually _____ when companies call me to try to sell me something.
- 11 I don't have to _____ my friends' numbers because they're all in my contacts.
- 12 Can you _____ your brother and tell him we're going to be late?



2 GRAMMAR obligation and prohibition

- a Read the article. If both forms are correct, check (✓) the sentence. If only one form is correct, circle the correct form.



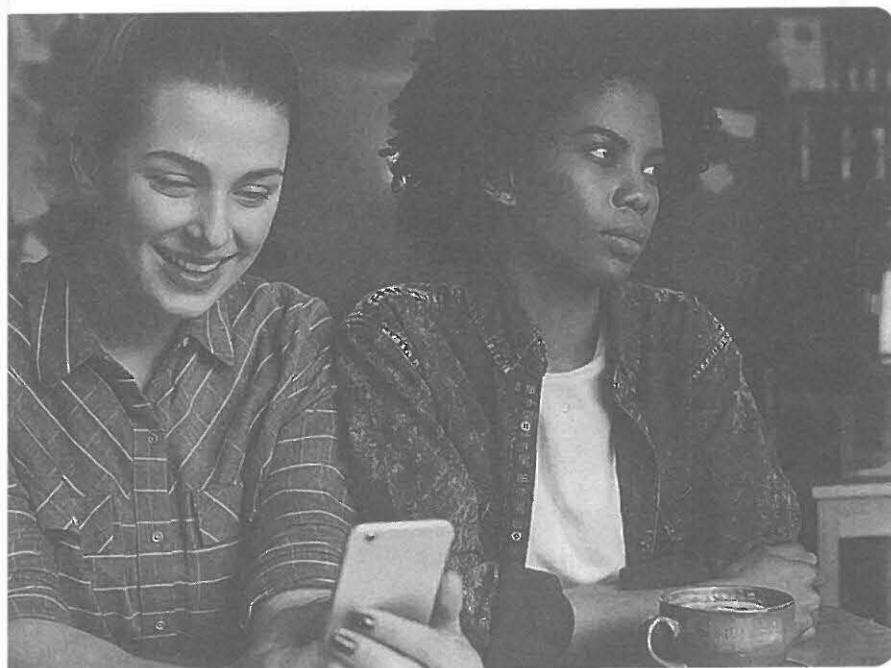
What you need to know
before you visit
NEW YORK

- 1 You *have to* / *must* have a visa to enter the US. ☒
- 2 You must not / *don't have to* drive on the left!
Here we drive on the right! ☐
- 3 You *must not* / *don't have to* pay to visit most museums
and art galleries. Entrance is usually free. ☐
- 4 You *have to* / *must* visit the Statue of Liberty. It's very impressive. ☐
- 5 You *must not* / *don't have to* smoke in any public building.
It is prohibited by law. ☐
- 6 You *have to* / *must* wear a seat belt at all times in a car. ☐
- 7 You *must not* / *don't have to* go everywhere by subway.
You can take the bus. ☐
- 8 You *must* / *have to* answer some questions when you go
through immigration. ☐

- b Complete the sentences with *must*, *must not*, *should*, or *shouldn't*.

- 1 Adam must graduate from high school or he won't be able to go to college.
- 2 I think you _____ buy the blue dress, not the red one. It suits you better.
- 3 You _____ take phones into the exam room.
- 4 You _____ eat so much junk food. It isn't good for you.
- 5 You _____ be quiet when you're in the library.
- 6 Who do you think we _____ invite to the party?
- 7 I know I _____ go out tonight, but I really want to go to the concert.
- 8 I _____ forget to call my sister back. She left me a message this morning.

- c Correct any mistakes in the highlighted phrases. Check (✓) the correct sentences.



- 1 You must not read text messages when you're talking to somebody. ☐
You shouldn't read text messages
- 2 Do you have to wear a suit and tie at work? ☒
- 3 I must go to work by bus yesterday. My car was being repaired. ☐
- 4 You don't look well. You should go home. ☐
- 5 You don't have to park here. It says "no parking." ☐
- 6 My father is a nurse and he often should work nights. ☐
- 7 In the future, perhaps everyone will have to speak English and Chinese. ☐
- 8 I must not cook last night because we went out for dinner. ☐

- d Write a sentence about an obligation in each of the places. Use *must*, *have to*, *should*, and *ought to*.

- 1 an airport
You should arrive two hours before the flight leaves.
- 2 a movie theater

- 3 a soccer stadium

- 4 a library

- 5 a museum

- 6 a swimming pool

3 PRONUNCIATION silent consonants

- a **Cross out** the silent consonants in the words.

- 1 listen
- 2 shouldn't
- 3 lights
- 4 hour
- 5 exhausted
- 6 debt
- 7 mortgage
- 8 foreign
- 9 wrong
- 10 island

- b **4.1** Listen and check. Then listen again and repeat the words.